

Long Term Care Problem Assistance

Age Requirements

60+

Available 24/7

No

Family

No

Intake Contact Email

ombudcenter@theconsumervoice.org

Intake Process

Call for information.

Self Refer

Yes

National Long Term Care Ombudsman Resource Center

<https://www.ltcombudsman.org>

Main

(202) 332-2275

1828 L Street, NW

Suite 801

20036 DC

United States

Fee Structure

No Fee

Languages Spoken

English

Ombudsman advocates for resident's rights and quality care in nursing homes and assisted living facilities, educate consumers and providers, resolve resident's complaints and provide information to the public. Provides training opportunities and training resources for state and local programs; promotes public awareness of the role of ombudsmen in long term care, as well as identifies research needs and promotes research on those issues.

The National Long Term Care Ombudsman Resource Center (NORC) provides support, technical assistance and training to the 53 State Long Term Care Ombudsman Programs and their statewide networks of almost 600 regional (local) programs. The Center's objectives are to enhance the skills, knowledge and management capacity of the State programs to enable them to handle residents' complaints and represent resident interests (individual and systemic advocacy).

Funded by the Administration on Aging (AoA), the Center is operated by the National Citizens' Coalition for Nursing Home Reform (NCCNHR), in cooperation with the National Association of State Units on Aging (NASUA).

Service Area(s)

Nationwide