

Care Coordination Service

Available 24/7

No

Other Eligibility Criteria

Age over 60 years old. Must be a resident of Floyd, Giles, Montgomery, Pulaski Counties, Radford

Family

No

Intake Contact

Becky McLeod

Intake Contact Email

[nrvaooa@nrvaooa.org](mailto:nrvaoa@nrvaooa.org)

Intake Process

Walk-ins, telephone and e-mail referrals accepted

Provider Refer

Yes

Self Refer

Yes

New River Valley Agency on Aging

<https://www.nrvaoa.org>

<https://www.facebook.com/nrvaoa/>

Main

(540) 980-7720

Toll-Free

(866) 260-4417

44 Third Street NorthWest

24301 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Fee Range

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Call for Information

Languages Spoken

English

New River Valley Agency on Aging (NRVAA) provides an assessment of the older person's needs and works with the individual and/or their caregiver to identify and obtain services, equipment, information, etc. This service is provided by human service professionals. Persons who receive care coordination services are monitored through home visits and telephone contacts to determine if their needs are being met. There are different levels of care coordination according to the level of care needed.

Service Area(s)

Floyd County

,

Giles County

,

Montgomery County

,

Pulaski County

,

Radford City

Email

nrvaoa@nrvaoa.org