

Disaster Emergency Information and Power Outages

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

None

Family

No

Intake Process

Call, visit the website.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Dominion Energy

<https://www.dominionenergy.com/>

<https://www.dominionenergy.com/safety/preparing-for-natural-disasters>

Main

(866) 366-4357

Toll-Free

(866) 366-4357

One James River Plaza

P O Box 26666

23261 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Power outage line is available 24/7

Fee Structure

No Fee

Languages Spoken

English

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Multi-Lingual

To understand how to prepare for emergencies or see a current map of power outages throughout the state visit [Preparation for Natural Disaster](#) and [Preparation Tips for Storm-Related Outages](#) and [Report an Outage](#)

You can Report a service interruption anytime using the automated Outage Reporting System.

To report outages during an emergency situation, call toll-free at 1-866.366.4357

Service Area(s)

Statewide