

# Virginia Insurance Counseling and Assistance (VICAP)

Age Requirements

56-60

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60+

Available 24/7

No

Intake Contact

Medicare Specialist

Intake Contact Email

aaamedicare@loudoun.gov

Intake Process

Phone; Walk-in; Email

Intake Contact Telephone

(703) 737-8036

Provider Refer

Yes

Report Problems

Call the Agency

,

Send an Email

,

Send a Letter

,

Visit the Agency

Self Refer

Yes

Loudoun County Area Agency on Aging

<https://www.loudoun.gov/1104/Area-Agency-on-Aging>

<https://www.loudoun.gov/1131/VICAP-Medicare-Counseling-Program>

Main

(703) 777-0257

TTY/TTD

711

742 Miller Drive SE  
20175 VA  
United States

Fee Structure

No Fee

Languages Spoken

English

,  
Language Line available

The Virginia Insurance Counseling and Assistance Program (VICAP) offers free confidential help and unbiased advice about Medicare health insurance and long-term care insurance. Depending on your needs, the counseling may be provided by telephone or in person by appointment. The federal name for this program is the State Health Insurance Assistance Program (SHIP).

Trained counselors:

- \*Provide basic Medicare information;
- \* Assist you in understanding Medicare claims;
- \* Help you explore your long-term care insurance needs;
- \* Help you compare and understand Medicare supplemental policies, Medicare managed care plans and Medicare Part D drug plans;
- \* Educate you regarding Medicare/Medicaid fraud and abuse,

Please note that the AAA also has a Senior Medicare Patrol (SMP) program to assist beneficiaries with fraud and abuse issues surrounding Medicare and/or Medicaid.

Service Area(s)

Loudoun County

Email

[aaa@loudoun.gov](mailto:aaa@loudoun.gov)