## Long Term Care Problem Assistance

Age Requirements 60+ Available 24/7 No Other Eligibility Criteria Must be a senior citizen residing in service area Family No **Intake Contact** Teresa Browder Intake Process Call the agency for more information. Provider Refer No Self Refer Yes Crater District Area Agency on Aging https://cdaaa.org/ https://www.facebook.com/Crater-District-Area-Agency-On-Aging-120469864630889/t... Main (804) 732-7020 23 Seyler Drive 23805 VA **United States** Monday: 8:00 am-5:00 pm Tuesday: 8:00 am-5:00 pm Wednesday: 8:00 am-5:00 pm Thursday: 8:00 am-5:00 pm Friday: 8:00 am-5:00 pm Saturday: Closed Sunday: Closed Fee Structure

No Fee Languages Spoken English

Crater District Area Agency on Aging offers a long-term care ombudsman program to serve as advocate for residents in long-term care facilities. The ombudsman provides consumer information about long-term care facilities, receives and investigates complaints, assists residents and their families in resolving issues and provides education to various groups or organization.

If you or a family member has a complaint about a long-term care facility located in or around Petersburg, please cal the office.

Service Area(s) Colonial Heights City , Dinwiddie County , Emporia City , Greensville County , Hopewell City , Petersburg City , Prince George County , Surry County , Sussex County Email ecoleman@cdaaa.org