

## **Administrative Office**

Age Requirements

No Age Requirement

Available 24/7

No

Family

Yes

Intake Process

Walk in to complete an application, and assessment. Visit the website, or call to schedule an appointment. Visit CommonHelp to apply online.

Report Problems

Call the Agency

Residency Requirements

Roanoke County

Self Refer

Yes

Roanoke County Department of Social Services

<https://www.roanokecountyva.gov/90/Social-Services>

Main

(540) 387-6087

220 East Main Street 3rd Floor

PO Box 1127

24153 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Administrative Office of the Roanoke County Department of Social Services offers information about benefit programs and services to eligible individuals and families, which include Auxiliary Grant Program, Disaster Assistance, Food Stamp Program, Fuel Assistance Program, General Relief, Medical Assistance (Cardinal Care Medicaid), Nursing Home Care, TANF, and Weatherization Program.

Service programs include Adoption Services, Adult Protective Services, Companion Services, Adult Day Care Services, Child Protective Services, Foster Care, Foster Parenting, and Volunteer Services.

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. Through a single online site, you can find out what assistance you might be eligible for and submit one application saving you time and effort. Visit [CommonHelp](#)

Serves Roanoke County, Salem and town of Vinton.

Service Area(s)

Roanoke County

,

Salem City

Email

[dsshhelp@roanokecountyva.gov](mailto:dsshhelp@roanokecountyva.gov)